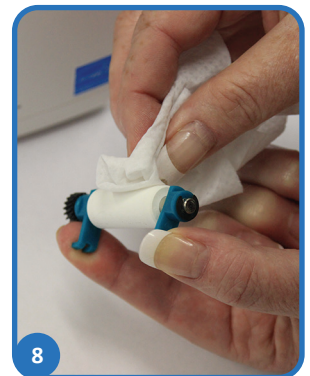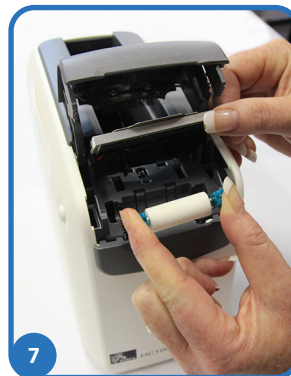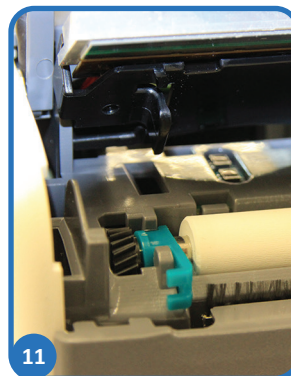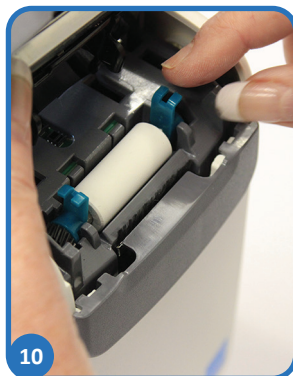# Zebra HC100 Wristband Printer - Routine Maintenance Guide

1. Press the "eject" button and remove the wristband cartridge.
2. Turn off the power.
3. Press both upper cover release buttons. Cover springs open.
4. Lift the cover up.

5. **CAUTION *lever plate may be hot.** Let it cool, then carefully lift the lever plate.
6. Using a cleaning swab or cotton bud dipped in isopropyl alcohol, wipe along the brown strip from end to end. Let it dry.
7. Rotate the green side clips to face upwards. Lift up roller.
8. Clean the white platen roller with the cleaning swab or cotton bud.

9. Clean the platen roller bay. Ensure no residue or dirt remains.
10. Place the platen roller back (rotate the clips forward to lock roller).
11. Align the tabs on the bottom of the print head unit with the slots in the printer.
12. Close the cover. **Job done!**